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Arizona Corporation Commission  
DOCKETED

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AZ CORP COMMISSION  
DOCUMENT CONTROL

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June 5, 2000

Arizona Corporation Commission  
1200 West Washington  
Phoenix, AZ 85007-2996RE: Convergent Communications Services, Inc.  
Docket No. T-03628A-98-0537

To Whom It May Concern:

Convergent Communications Services, Inc. recently received a letter from the Arizona Commission requesting further information in order to continue processing our application for Interexchange service authority, which is currently pending in Docket No. T-03628A-98-0537. The following provides the requested information.

Pursuant to A.A.C. R14-2-1104(E), Convergent has contracted to publish legal notice of its application in all counties where services will be provided. Unfortunately, these legal notices will not be published until the week of June 5<sup>th</sup> and Convergent will not receive affidavits from the newspapers until after June 9<sup>th</sup>, the date by which the Commission has requested to receive all requested information. Copies of these affidavits will be forward to the Commission once they are received by Convergent. Enclosed is a copy of the invoice that was received from ANA Advertising Service for their services in relation to the publication of these legal notices. Please note that while the enclosed invoice lists publication dates for the week of May 30<sup>th</sup>, these dates had to be pushed back to the week of June 5<sup>th</sup>, as previously mentioned.

Per your letter, Convergent is also providing the following information:

- A. Include a copy of your Company's most recent balance sheet, income statement, audit report (if audited), and all related notes to these financial statements.**

Enclosed is a copy of Convergent's most recent financial statements that include a balance sheet, income statement, audit report and all related notes to these financial statements.

- B. If the balance sheets you submit do not have retained earnings accounts, please provide this account information on a separate sheet.**

The balance sheet that is contained in the above referenced financial statements includes a retained earnings account.

- C. List the states in which you currently resell services similar to those you intend to resell in Arizona. In February of 2000 you provided a partial list of states.**

Arkansas  
Arizona  
California  
Colorado  
Connecticut  
Florida  
Georgia  
Idaho  
IllinoisMinnesota  
Missouri  
Nebraska  
New Mexico  
New York  
North Carolina  
Ohio  
Oregon  
Texas

Iowa  
Kansas  
Maryland  
Massachusetts  
Michigan

Utah  
Virginia  
Washington  
Wisconsin

- D. Please state the fee that will be charged for returned checks. On Original Page 24 it states that a fee will be charges, but not the actual amount.**

Convergent currently has a Returned Check Charge of \$25.00. This fee has been filed into Convergent's tariff on 1<sup>st</sup> Revised Page 38, and was originally located on Original Page 41. A copy of 1<sup>st</sup> Revised Page 38 has been enclosed for your reference.

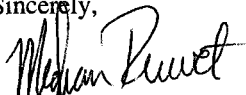
- E. Pursuant to A.A.C. R14-2-503(B), the amount of a deposit required by the utility shall not exceed 2 times that residential customer's estimated average monthly bill or the average monthly bill for the customer class for that customer which ever is greater. Nonresidential customer deposits shall not exceed 2 ½ times that customer's estimated maximum monthly bill. According to Original Page 20, you must revise your tariff so that it conforms to A.A.C. R14-2-503(B). The term "deposit" refers to all deposits, advance payments and prepayments.**

Enclosed please find 1<sup>st</sup> Revised Page 20 which has changed Convergent's maximum deposit to 2 ½ times the customer's estimated maximum monthly bill, per Commission regulations. Please note that Convergent markets its services to business customers only.

Please feel free to contact me at (303) 749-3000 if you have any questions or require any additional information.

Thank you.

Sincerely,



***Meghan Ruwet***

Manager, External Affairs

Convergent Communications

Phone: (303) 749-2826

Fax: (303) 749-3113

email: [meghan.ruwet@converg.com](mailto:meghan.ruwet@converg.com)

# ANA ADVERTISING SERVICE

REPRESENTING ARIZONA'S PRINT MEDIA — AFFILIATED WITH ARIZONA NEWSPAPERS ASSOCIATION  
1001 N. CENTRAL AVE., STE. 670 / PHOENIX, ARIZONA 85004-1947 / (602) 261-7655 / FAX: (602) 261-7525

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## INVOICE

05/19/2000

DATE:

1

PAGE:

TO:

MEGHAN RUWET  
CONVERGENT COMMUNICATIONS  
400 INVERNESS DRIVE SOUTH  
SUITE 400  
ENGLEWOOD CO 80112  
Convergent Communications

P. O. #: PUBLIC NOTICE

CLIENT:

ORDER:

00061CC0

NEWSPAPER	DATE	INCHES	RATE	AMOUNT
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Cottonwood Verde Independent	Convergent	05/31/2000	1.00 [Special]	25.50	25.50
Holbrook Tribune-News	Convergent	05/31/2000	1.00 [Special]	31.46	31.46
Kearny Copper Basin News	Convergent	05/31/2000	1.00 [Special]	49.06	49.06
Lake Havasu City Lake Havasu	Convergent	05/30/2000	1.00 [Special]	26.46	26.46
Lake Havasu City Parker Pion	Convergent	05/31/2000	1.00 [Special]	20.40	20.40
Nogales International	Convergent	05/30/2000	1.00 [Special]	45.56	45.56
Payson Roundup	Convergent	05/30/2000	1.00 [Special]	104.60	104.60
Phoenix Arizona Capitol Time	Convergent	06/02/2000	1.00 [Special]	38.54	38.54
Si. ord EASTERN ARIZONA COUR	Convergent		1.00 [Special]	121.83	121.83
Clifton Copper Era		05/31/2000			
Safford Eastern Arizona Courier,		05/31/2000			
Sedona Red Rock News	Convergent	05/31/2000	1.00 [Special]	57.00	57.00
Show Low White Mountain Inde	Convergent	05/30/2000	1.00 [Special]	34.78	34.78
Sierra Vista Herald	Convergent	05/31/2000	1.00 [Special]	37.41	37.41
Tucson Daily Territorial, Th	Convergent	05/31/2000	1.00 [Special]	46.85	46.85
Yuma Daily Sun	Convergent	05/31/2000	1.00 [Special]	72.48	72.48

*** NET ADVERTISING	711.93
*** SERVICE CHARGE	71.21
*** AMOUNT DUE	783.14
*** TOTAL DUE	783.14

Net billed includes 10% fee for placement.

PLEASE PAY FROM THIS INVOICE  
NO STATEMENT WILL BE SENT

TERMS: NET 30 DAYS

RETURN DUPLICATE WITH REMITTANCE  
TO ANA ADVERTISING SERVICE